



PO Box 21267
Seattle, WA 98111

June 28, 2012

<MEMBER NAME>
«Address_1», «Address_2»
«City», «State» «Zip9»

Dear <MEMBER NAME>:

You recently received a letter from Asuris Northwest Health notifying you that professional services at several Washington hospitals would be out of network. We are pleased to inform you that Northwest Emergency Physicians, a group of emergency room (ER) doctors who practice at the following hospitals continue to participate in the Asuris network:

- PeaceHealth St. Joseph Hospital – Bellingham
- Cascade Valley Hospital – Arlington
- St. Elizabeth Hospital – Enumclaw
- Island Hospital – Anacortes
- St. Anthony Hospital – Gig Harbor
- St. Clare Hospital – Lakewood
- St. Francis Hospital – Federal Way
- St. Joseph Medical Center – Tacoma

What's happening

Northwest Emergency Physicians agreed to extend its contract with Asuris while we continue to negotiate a new long-term agreement. We fully expect to be able to reach a mutually acceptable agreement; but in the event we are unable to do so, we will notify you.

How this affects you

You may continue to seek emergency services at any of the above hospitals or any other in-network hospitals. You will not be responsible for any additional charges beyond those expenses your plan requires, such as deductibles, coinsurance and/or copayments when you receive care from Northwest Emergency Physicians, or other participating providers.

We regret any confusion you may have experienced as we worked through this situation with Northwest Emergency Physicians. Our goal is to keep you informed, and to make sure you understand the options available to you. Please call Customer Service at the number on the back of your Asuris member identification card with any questions.

Sincerely,

Penny Garrett
Director, Customer Service
Asuris Northwest Health